



## *IT Outsourcing Services*

Outsourcing IT requirements allows cost-effective access to deeper and wider range of IT skills, through a whole team of specialized engineers, without having to manage IT resources in-house. Today's business environment is challenging companies to use their resources for their core competencies and consider outsourcing IT services. To stay competitive, outsourcing of the internal software development / maintenance has become a necessity for many firms and IT managers.

Zenith Software (Zenith) with its experience in developing and supporting business critical applications has been constantly servicing its customers by developing, enhancing and supporting their IT systems.

### **Our Service Offerings**

Zenith provides IT services across various domains such as Travel, Insurance, Banking & Financial Services. Over the years, we have developed competencies across various domains and also enriched our domain expertise by addressing various customer requirements. We ensure ourselves to be always in the forefront of technology to remain competent. This means our customers get from us precisely what they need, as we understand their business and know where and how technology fits into it.

Our IT services include:

➤ **Application Development**

Full Lifecycle development and customisation are addressed by us across domains. We follow different models like Waterfall, Spiral and RAD that best suit each application. We have developed our own e-RAD model for e-Business Applications. All projects executed by us follow well-defined project and process methodologies. Our Quality Assurance Group is responsible for defining the various processes that are adopted by the organization. Our project management methodology and QMS processes ensure that we produce quality outputs.

➤ **Application Management**

Managing business-critical applications requires a reliable partner who has experience in maintaining applications in the past. We have a track record in maintaining applications for large clients. Our application management includes Migration, Maintenance and Re-engineering of Financial applications, Insurance products and Travel applications.

➤ **E-Business Solutions**

We have developed portals, B2B and B2C web-based solutions that have helped our clients manage and strengthen their relationships with their customers, suppliers, and trading partners.

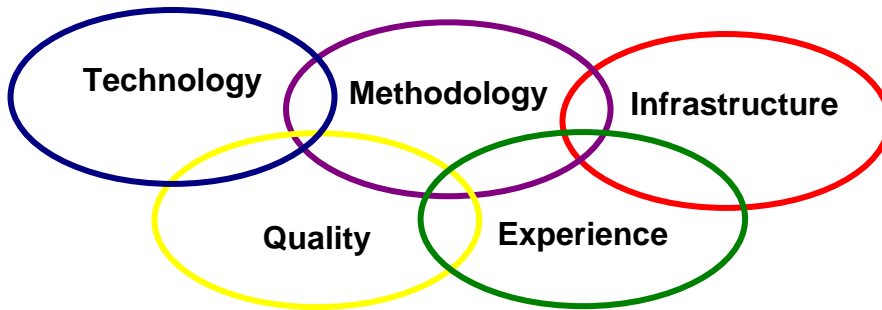
➤ **Business Intelligence Solutions**

Our Business Intelligence Solutions enable companies to manage their enterprise wide data for improved decision-making. Our BI solutions cover end-to-end design and development, custom reporting, OLAP Solutions and data mining. We have developed data warehousing solutions for an International Bank, datamart interface tool for a global distribution company, Datamart for an insurance company and so on. Our solutions span the entire life cycle of building and operating a Business Intelligence system to the maintenance of data warehouses and development of analytic applications.

## The Zenith Software Advantage

Zenith Software has been executing several projects successfully for its global clients since its inception in 1996.

We deliver 'Quality Solutions on Time within Budget' by adapting best practices in all of the following areas



## About Zenith Software

Zenith specializes in IT and BPO Solutions. We have offices and branches spread across USA, UK, Australia and New Zealand. Our state-of-the-art technology centre is located in Bangalore, India. This highly secured facility equipped with the latest hardware and software, high-speed communication links, in-house training facility provides excellent ambience for IT professionalism.

We have experience in establishing and maintaining dedicated offshore development centres for our clients. Over 65% of our businesses use remote delivery and over 70% of our business comes from existing clients. Zenith is an ISO 9001:2008 and ISO 27001:2005 certified company. We follow mature and proven software quality processes to provide the ultimate gain to our client.

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