



Zenith Software – A Profile

About Zenith

Zenith Software Limited (Zenith) is promoted by Zenith Group, one of the Pioneers of the IT industry in India. Zenith is an IT company providing Software Development and BPO services to its global clients. Established in 1996 and based in Bangalore (The Silicon valley of India), Zenith is an ISO 9001:2008 and ISO 27001:2005 certified Organization.

Zenith provides IT services across various domains such as Travel & Hospitality, Insurance, Banking & Finance. Over the years, we have developed competencies across various domains and also enriched our domain expertise by addressing various customer requirements. We ensure ourselves to be always in the forefront of technology to remain competent. This means our customers get precisely what they need from us, as we understand their business and know where and how technology fits into it.

Zenith has excellent track record in managing BPO Operations, Support Centres and Dedicated Development Centres. We offer integrated solutions that include customer interaction, data processing and technical support for a wide range of remote processing needs. We understand that each implementation is unique and provide solutions that best suit each customer.

We guarantee the benefits of outsourcing to our customers. We stay connected to our customers through our development centre and Business Offices in the USA, UK, Australia and New Zealand and our Business partners located across the Globe.



Our Service Offerings

<p><u>Application Development</u></p> <ul style="list-style-type: none"> • Full Cycle Development • Custom Development • Joint Product Development • System Integration & Testing 	<p><u>Application Management</u></p> <ul style="list-style-type: none"> • Migration / Re-engineering • Maintenance / Enhancement • Data Warehousing / Data Mining • Web Enabling Legacy Applications 	<p><u>E-Business Solutions</u></p> <ul style="list-style-type: none"> • B2B, B2C Solutions • Portal Development • Intranet/Extranet Solutions • Website Design and Development
<p><u>Software Support Services</u></p> <ul style="list-style-type: none"> • Application Support • Product Support • Issue Analysis & Fixing • QA Services 		<p><u>BPO</u></p> <ul style="list-style-type: none"> • Technical Help Desk • Data Processing Centers • Accounting Services • Web / Voice based Support
<p style="text-align: center;"><u>Domains</u></p> <p>Travel & Hospitality Insurance</p> <p style="text-align: center;">Banking & Finance</p>		

Offshore Facility in India

Zenith has a large offshore facility located at Bangalore, India. This facility is situated in a secure environment and equipped with comprehensive state-of-the-art hardware and software, high-speed communication links, in-house training facility and library. It is fully geared to service turnkey software projects of any size.

An important asset of Zenith is its Manpower – Highly Motivated and Dedicated, with professionalism of a high degree. Our project teams have the convergence of multi platform skills and extensive industry specific knowledge, which has geared them, to handle sophisticated international assignments.

Our Quality Policy

'We practice continual improvement to achieve customer delight by providing customer-centric, qualitative IT solutions and services on time'

Delivery Models

Over the years, Zenith has evolved a Methodology for remote delivery. This time tested Methodology combined with our technical capabilities and vast experience has made Zenith a preferred partner for outsourcing IT and BPO services. Our range of services can be utilized by using any of the following Delivery Models.

IT Delivery Models

- Offshore Turnkey Solutions
- Dedicated Offshore Development Centre
- Onsite Turnkey Project Execution

BPO Delivery Models

- Build-Operate-Transfer (BOT) Model
- Supervised Services (Traditional Outsourcing) Model

Timeliness, Flexibility and High Productivity are the hallmarks of Zenith's Outsourcing Services. Best practices in the areas of Technology, Methodology, Quality, Infrastructure and Experience ensure that we deliver Quality Solutions on Time and within Budget.

Our Parentage

The Zenith Group was founded over two decades ago. Apart from software, the group has a strong presence in the manufacture of Personal Computers (PCs), providing turnkey networking solutions and manufacture of Control Systems. The Group is having a steady growth rate of around 20% for the last several years. The group's diversification helped it to combine its strengths and provide a single vendor solution that encompasses all segments of IT and automation requirements.

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